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Date: September 16, 2009

To: End-using Facilities

Subject: **H1N1 / GOJO Supply Update**

Over the past few weeks we have seen demand for GOJO products escalate significantly once again. GOJO has invested in major capacity expansion, including significant capital investments and staffing within our Supply Chain. We wanted to let you know GOJO production continues to ramp up, but we have not yet seen all of our Supply Chain investments catch up with escalating demand.

Despite GOJO ongoing production expansion, your supplying distributor will experience longer lead times on some products, including PURELL®.

We apologize for any delays. However, we will continue to work hard to serve your hand hygiene needs during this dynamic situation.

Thank you for your continued patience and support.

A handwritten signature in black ink that reads "Tim D. Dye". The signature is written in a cursive, flowing style.

Tim Dye
General Manager, North America
GOJO Industries, Inc.